**DAFTAR PUSTAKA**

Arikunto, S. (2012). *Prosedur Penelitian.* Jakarta: Rineka Cipta.

Ball, D., McCulloch, W. H., Frantz, P. L., Geringer, M., & Minor, M. S. (2001). *International Business: The Challenge of Global Competition.* Seventh edition: McGraw Hill.

Brislin, R. W. (1981). *Cross-Cultural Encounters.* Boston: Elsevier.

Devinta, M. H. (2015). Fenomena Culture Shock (Gegar Budaya) pada Mahasiswa Perantauan di Yogyakarta. *Jurnal Pendidikan Sosiologi*, Retrieved from DPDRI: https://dpdri.merdeka.com/berita/ir man-gusman-pembangunan-di- indonesia-tidak-merata-150815o.html.

Dewi, K. (2012). *Kesehatan Mental.* Semarang: UPT Undip.

Dood, C. H. (1998). *Dynamics of Intercultural Communication (Fifth Edition).* USA: The McGraw-Hill.

Ghozali, I. (2011). *Aplikasi Analisis Multivariat dengan Program IBM SPSS 19 edisi 5*, Badan Penerbit Universitas Diponegoro.

Ghozali, I. (2018). *Aplikasi Analisis Multivariate dengan Program IBM SPSS.* Semarang: Badan Penerbit Universitas Diponegoro.

Hakim, A. A., & Zulkifli. (2020). Faktor-Faktor Yang Menentukan Stres Kerja Karyawan pada PT. Hadji Kalla. *JEMMA, Volume 3 Nomor 2*. doi:http://dx.doi.org/10.35914/jemma.v3i2.404

Handoko, T. H. (2001). *Manajemen Personalia dan Sumber Daya Manusia.* Yogyakarta: BPFE Yogyakarta.

Hodgett, R., & Luthans, F. (2003). *International Management: Culture, Strategy and Behavior.* New York: McGraw-Hill/Irwin.

Indriantoro, N., & Supomo, B. (2002). Yogyakarta: BPFE Yogyakarta.

Indriantoro, N., & Supomo, B. (2013). Yogyakarta: BPFE.

Jenifer, D. R., & Raman, G. P. (2015). Cross Cultural Communication Barriers in Workplace. *International Journal of Management (IJM), 6*(1, January), 332-335. From http://www.iaeme.com/IJM.asp

Kaswan. (2015). *Sikap Kerja. Dari Teori dan Implementasi Sampai Bukti.* Bandung: Alfabeta.

King, A. L. (2010). *Psikologi Umum Sebuah Pandangan Apresiattif.* Jakarta: Salemba Humanika.

Koentjaraningrat. (1985). *Pengantar Ilmu Antropolog.* Jakarta: Aksara Baru.

Kuncoro, E. A., & Riduwan. (2008). *Cara Menggunakan dan Memaknai Analisis Jalur Path.* Bandung: Alfabeta.

Kuncoro, M. (2013). *Metode Riset untuk Bisnis dan Ekonom* (Vol. Edisi 4). Jakarta: Erlangga.

Lewis, D. R. (n.d.). *Komunikasi Bisnis Lintas Budaya.* (D. Mulyana, Trans.) Bandung: PT Remaja Rosdakarya Offset.

Lewis, R. D. (2005). *Komunikasi Bisnis Lintas Budaya.* (D. Mulyana, Trans.) Bandung: PT Remaja Rosdakarya Offset.

Liliweri, A. (2004). *Wacana Komunikasi Organisasi.* Bandung: Mandar Maju.

Liliweri, A. (2009). *Dasar-Dasar Komunikasi Antarbudaya.* Yogyakarta: Pustaka Pelajar.

Linton, R. (1893 – 1953). *The Cultural Background of Personality.* Universitas Michigan: D. Appleton-Century Company, incorporated.

Luthfiyah, U. Z. (2016). *Hambatan Komunikasi Antar Budaya Dalam Penerjemahan di Perusahaan Modal Asing Jepang.* Semarang: Universitas Semarang.

Mangkunegara, A. A. (2013). *Manajemen Sumber Daya Manusia Perusahaan.* Bandung: PT. Remaja Rosda Karya.

Martin, J., & Nakayama, T. (2007). Experiencing Intercultural Communication: An Introduction.

Martin, Nakayama, J. W., & K, T. (2007). *Intercultural Communication In Contexts.* Boston: McGraw-Hill.

Northouse, P. G. (2013). *Kepemimpinan: Teori dan Praktik. Edisi Keenam. Penerjemah: Cahyani, A.* Jakarta: PT Indeks.

Nuraflah, C. A. (2017). Hambatan Komunikasi Antar Budaya. *Majalah Ilmiah Politeknik Mandiri Bina Prestasi, 6*, 2.

Nurdiani, F., & Kristiana, I. F. (2017). Hubungan Antara Stres Kerja dengan Efektifitas Komunikasi Interpersonal Pasangan pada Karyawati di Bank Mega Kantor Area Jakarta Selatan. *Jurnal Empati, 6*, 180-184.

Oey, A. M. (2014). Pengaruh Hambatan Komunikasi terhadap Motivasi Kerja Karyawan di dalam Organisasi PT Liebherr Indonesia Perkasa, Balikpapan. *eJournal Ilmu Komunikasi,, Vol. 2 No. 1*. ejournal.ilkom.fisip-unmul.ac.id

Purwasito, A. (2003). *Komunikasi Multikultural.* Surakarta: Muhammadiyah University Press.

Rasyid, A. H. (1994). *Teknik Penarikan Sampel dan Penyusunan Skala.* Bandung: Universitas Padjadjaran.

Robbins, S., & Coulter, M. (2010). *Manajemen.* Jakarta: Erlangga.

Rozkwitalska, M. (2013). Effective Cross-cultural Relationships in Multinational Corporations. Foreign Subsidiaries’ Viewpoint. *Poland: 3rd Annual International Conference on Business Strategy and Organizational Behaviour (BizStraetgy 2013)*.

Sarwono, J. (2012). *Path Analysis.* Jakarta: PT. Elex Media Komputindo.

Sekaran, U. (1992). *Research Methods for Business: A Skill-Building Approach.* New York: John Wiley & Sons, Inc.

Siagian, S. P. (2006). *Manajemen.* Jakarta: Bumi Aksara.

Sobel, M. E. (1982). *Sociological Methodology 1982.* San Fransisco: Jossey-Bass.

Soekanto, S. (2007). *Sosiologi Suatu Pengantar.* Jakarta: PT Raja Grafindo.

Sugiyono. (2012). *Metode Penelitian Kuantitatif, Kualitatif dan R&D.* Bandung: Alfabeta.

Sugiyono. (2015). *Metode Penelitian Manajemen.* Bandung: Alfabeta.

Tylor, E. B. (2017). *Religion and Culture.* India: Bloomsbury Publishing.

Umar, H. (2003). *Metode Riset Perilaku Konsumen Jasa.* Jakarta: Ghalia Indonesia.

Vesa, P. (2010). *Linguistic and cultural barriers to intercultural communication in foreign subsidiaries*. Japan: Japan Advanced Institute of Science and Technology.

Waluyo, M. (2013). *Psikologi Industri.* Jakarta: Akademia Permata.

Wijono. (2015). *Psikologi Industri & Organisasi.* Jakarta: Prenamedia Group.

Zaenal, d. (2014). *Manajemen Sumber Daya Manusia Untuk Perusahaan dari Teori Ke Praktik.* Jakarta: PT Rajagrafindo.

Zahra, A. A. (2016). Pengaruh Cultural Barrier Terhadap Komunikasi Lintas Budaya dan Stres Kerja Karyawan. *Skripsi*.

**LAMPIRAN – LAMPIRAN**

**Lampiran 1 SURAT KETERANGAN DARI PERUSAHAAN**

A close up of a document

Description automatically generated with low confidence

**Lampiran 2 KUESIONER PENELITIAN**

**PENGARUH *CROSS CULTURAL BARRIER* TERHADAP STRES KERJA DENGAN KOMUNIKASI LINTAS BUDAYA SEBAGAI VARIABEL MEDIASI Pada PT. SAS Kreasindo Utama, Kabupaten Tegal**

Responden yang terhormat,

Kuesioner ini merupakan salah satu metode pengumpulan data dan informasi yang bisa digunakan untuk mendukung penelitian ini guna penyusunan skripsi dalam menyelesaikan program sarjana. Oleh karena itu, mohon kesediaan Bapak/Ibu untuk mengisi kuesioner ini dengan sebaik baiknya. Atas keluangan waktu dan perhatiannya dalam mengisi kuesioner penelitian ini saya ucapkan terimakasih.

IDENTITAS RESPONDEN

No. Responden : ………

(Pilih salah satu dengan tanda dilingkari pada huruf pilihan)

Jenis Kelamin : a) Pria b) Wanita

Pendidikan terakhir : a) SLTA b) Diploma c) Sarjana

Status : a) Menikah b) Belum Menikah

Usia : a) 25-35 th b) 36-45 th c) 46-55 th

Status Karyawan : a) Karyawan Tetap b) Karyawan Kontrak

Masa Kerja : a) 1 – 3 tahun b) >3 – 5 tahun c) >5 tahun

Jabatan : a) Senior Manajer b) Manajer c) Asisten Manajer

**PETUNJUK PENGISIAN**

Berilah tanda checklist (√ ) pada masing masing kotak yang sudah tersedia sesuai dengan jawaban anda. Ada lima (5) alternatif jawaban, yaitu

Sangat Setuju (SS) = 5

Setuju (S) = 4

Kurang Setuju (KS) = 3

Tidak Setuju (TS) = 2

Sangat Tidak Setuju (STS) = 1

1. ***Cross Cultural Barrier* ( Hambatan Budaya )**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| No | Pernyataan | Jawaban | | | | |
| STS | TS | KS | S | SS |
| 1 | Saya kurang cakap dalam berbahasa asing sehingga menjadi salah satu alasan sulitnya berinteraksi dengan karyawan ekspatriat |  |  |  |  |  |
| 2 | Saya kurang bisa berinteraksi dengan karyawan ekspatriat karena perbedaan bahasa |  |  |  |  |  |
| 3 | Saya tidak memiliki media untuk berlatih dalam penguasaan bahasa asing |  |  |  |  |  |
| 4 | Saya kesulitan dalam penguasaan Bahasa asing karena perbedaan struktur bahasanya. |  |  |  |  |  |
| 5 | Saya sering miskomunikasi dengan karyawan ekspatriat karena perbedaan Bahasa. |  |  |  |  |  |
| 6 | Saya sering miskomunikasi dengan karyawan ekspatriat karena pemahaman bahasa yang berbeda. |  |  |  |  |  |
| 7 | Saya memiliki perbedaan kebutuhan sehari hari dengan karyawan ekspatriat sehingga mempengaruhi gaya hidup. |  |  |  |  |  |
| 8 | Saya memiliki kebiasaan yang berbeda dengan karyawan ekspatriat yang mempengaruhi gaya hidup sesuai dengan kebudayaan lingkungan asalnya. |  |  |  |  |  |
| 9 | Saya memiliki perbedaan perilaku kerja disiplin yang berbeda dengan karyawan ekspatriat. |  |  |  |  |  |
| 10 | Saya memiliki perbedaan perilaku yang terkait perilaku kerja & gaya hidup dengan karyawan ekspatriat sehingga membuat hubungan pribadi berkurang |  |  |  |  |  |

1. **Komunikasi Lintas Budaya**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| No | Pernyataan | Jawaban | | | | |
| STS | TS | KS | S | SS |
| 11 | Saya menggunakan banyak bahasa verbal diperusahaan sehingga membuat transmisi informasi dalam berkomunikasi kurang efektif |  |  |  |  |  |
| 12 | Saya mengucapkan kata bahasa asing terlalu cepat membuat komunikasi tidak efektif |  |  |  |  |  |
| 13 | Saya menggunakan masker ketika berbicara membuat komunikasi tidak efektif karena kata yang diucapkan tidak jelas |  |  |  |  |  |
| 14 | Saya menggunakan bahasa non verbal yaitu jarak kedekatan dalam komunikasi sehingga membuat komunikasi lebih efektif |  |  |  |  |  |
| 15 | Saya menggunakan bahasa gestur tubuh, expresi wajah, kontak mata sehingga membuat komunikasi menjadi lebih efektif |  |  |  |  |  |
| 16 | Saya menggunakan intonasi bahasa tinggi rendah nada bicara sehingga membuat komunikasi menjadi lebih efektif |  |  |  |  |  |
| 17 | Saya menggunakan bahasa inggris sebagai bahasa ketiga cenderung lebih efektif sebagai alat komunikasi antar karyawan |  |  |  |  |  |
| 18 | Saya dengan penguasaan kosakata bahasa asing yang terbatas menghambat komunikasi langsung antara karyawan lokal dengan karyawan ekspatriat |  |  |  |  |  |
| 19 | Saya yang terbiasa berbicara dengan bahasa asing akan merasa mudah berbicara dengan karyawan ekspatriat |  |  |  |  |  |
| 20 | Saya yang mengucapkan kata bahasa asing kurang jelas akan membuat komunikasi kurang efektif. |  |  |  |  |  |

1. **Stres Kerja**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| No | Pernyataan | Jawaban | | | | |
| STS | TS | KS | S | SS |
| 21 | Saya mengalami stres dengan ditandai oleh gejala fisik seperti sakit kepala, darah tinggi, demam disebabkan adanya hambatan budaya yang ada |  |  |  |  |  |
| 22 | Saya mengalami stres kerja dengan ditandai berkurangnya berat badan karena hambatan budaya kerja yang ada. |  |  |  |  |  |
| 23 | Saya mengalami stres dengan ditandai oleh gejala psikologis seperti mudah marah, merasa jenuh, gelisah disebabkan adanya hambatan budaya yang ada |  |  |  |  |  |
| 24 | Saya mengalami stres kerja dengan ditandai sering merenung dan melamun karena adanya hambatan budaya yang ada. |  |  |  |  |  |
| 25 | Saya mengalami stres kerja dengan ditandai oleh gejala tingkah laku seperti susah tidur, berkurangnya nafsu makan disebabkan adanya hambatan budaya yang ada |  |  |  |  |  |
| 26 | Saya mengalami stress kerja karena sering mengalami grogi setiap bertemu dengan karyawan ekspatriat karena penguasaan bahasa asing yang kurang |  |  |  |  |  |
| 27 | Saya mengalami stres kerja karena sikap etnosentrisme (budaya sendiri lebih unggul) dalam membentuk budaya kerja |  |  |  |  |  |
| 28 | Saya mengalami stres kerja karena perbedaan perilaku kerja antara budaya Indonesia dan Eropa. |  |  |  |  |  |
| 29 | Saya mengalami stres kerja karena Perbedaan bahasa di lingkungan kerja |  |  |  |  |  |
| 30 | Saya mengalami stres kerja karena komunikasi lintas budaya yang tidak efektif dengan karyawan ekspatriat. |  |  |  |  |  |

RESEARCH QUESTIONNAIRE

**THE EFFECT OF CROSS CULTURAL BARRIER ON WORK STRESS WITH CROSS CULTURAL COMMUNICATION AS A MEDIATION VARIABLE**

**at PT. SAS Kreasindo Utama, Kabupaten Tegal**

Dear Respondent,

This questionnaire is a method of collecting data and information that can be used to support this research for the preparation of a thesis in completing an undergraduate program. Therefore, kindly request your willingness to fill out this questionnaire as best you can. I thankyou for your time and attention in filling out the research questionnaire.

RESPONDENT IDENTITY

No. Respondent : ………

(Choose the one with the circle sign on the letter of choice)

Gender : a) Man b) Woman

Last Education : a) High School b) Diploma c) Bachelor d) Other

Status : a) Married b) Not Married yet

Age : ……… years old

Worker Status : a) Permanent b) Contract

Working Period : a) 1 – 3 years b) >3 – 5 years c) >5 years

Position : …………………………

Department : …………………………

Number of team below : ……… person

**INSTRUCTIONS FOR FILLING**

Put a checklist (√ ) in each available box according to your answer. There are five (5) alternative answers, that is :

Strongly Agree (SS) = 5

Agree (S) = 4

Disagree (KS) = 3

Don’t sagree (TS) = 2

Strongly Disagree (STS) = 1

1. ***Cross Cultural Barrier***

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| No | Statement | Answer | | | | |
| STS | TS | KS | S | SS |
| 1 | I am not proficient in foreign languages ​​so that is one of the reasons it is difficult to interact with expatriate employees |  |  |  |  |  |
| 2 | I am less able to interact with expatriate employees because of language differences |  |  |  |  |  |
| 3 | I don't have the media to practice in mastering a foreign language |  |  |  |  |  |
| 4 | I have difficulty in mastering foreign languages ​​because of differences in language structure. |  |  |  |  |  |
| 5 | I often miscommunicate with expatriate employees because of language differences. |  |  |  |  |  |
| 6 | I often miscommunicate with expatriate employees because of understanding different languages. |  |  |  |  |  |
| 7 | I have differences in daily needs with expatriate employees so that it affects my lifestyle. |  |  |  |  |  |
| 8 | I have different habits from expatriate employees who influence my lifestyle according to the culture of my home environment. |  |  |  |  |  |
| 9 | I have different discipline work behavior that is different from expatriate employees. |  |  |  |  |  |
| 10 | I have behavioral differences related to work behavior & lifestyle with expatriate employees so that it makes personal relationships less |  |  |  |  |  |

1. **Cross Cultural Communication**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| No | Statement | Answer | | | | |
| STS | TS | KS | S | SS |
| 11 | I use a lot of verbal language in the company so that it makes the transmission of information in communication less effective |  |  |  |  |  |
| 12 | I say foreign language words too quickly making communication ineffective |  |  |  |  |  |
| 13 | I wear a mask when talking makes communication ineffective because the words spoken are not clear |  |  |  |  |  |
| 14 | I use non-verbal language, namely closeness in communication so as to make communication more effective |  |  |  |  |  |
| 15 | I use body language, facial expressions, eye contact to make communication more effective |  |  |  |  |  |
| 16 | I use high-low speech intonation to make communication more effective |  |  |  |  |  |
| 17 | I use English as a third language which tends to be more effective as a means of communication between employees |  |  |  |  |  |
| 18 | I, with limited mastery of foreign language vocabulary, hinders direct communication between local employees and expatriate employees |  |  |  |  |  |
| 19 | I, who am used to speaking a foreign language, will find it easy to talk to expatriate employees |  |  |  |  |  |
| 20 | I who pronounce foreign language words less clearly will make communication less effective  . |  |  |  |  |  |

1. **Work Stress**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| No | Statement | Answer | | | | |
| STS | TS | KS | S | SS |
| 21 | I experience stress marked by physical symptoms such as headaches, high blood pressure, fever due to existing cultural barriers |  |  |  |  |  |
| 22 | I experience work stress with marked loss of weight due to existing work culture barriers. |  |  |  |  |  |
| 23 | I experience stress characterized by psychological symptoms such as irritability, feeling bored, anxious due to existing cultural barriers |  |  |  |  |  |
| 24 | I experience work stress marked by frequent reflection and daydreaming due to existing cultural barriers. |  |  |  |  |  |
| 25 | I experience work stress characterized by behavioral symptoms such as difficulty sleeping, decreased appetite due to existing cultural barriers |  |  |  |  |  |
| 26 | I experience work stress because I often get nervous every time I meet expatriate employees because of my lack of mastery of foreign languages |  |  |  |  |  |
| 27 | I experience work stress because of ethnocentrism (own culture is superior) in shaping work culture |  |  |  |  |  |
| 28 | I experience work stress due to differences in work behavior between Indonesian and European cultures. |  |  |  |  |  |
| 29 | I experience work stress because of language differences in the work environment |  |  |  |  |  |
| 30 | I experience work stress due to ineffective cross-cultural communication with expatriate employees. |  |  |  |  |  |

**Lampiran 3 TABULASI JAWABAN RESPONDEN**

1. ***Cross Cultural Barrier* (X)**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **NO. Resp** | **X1** | **X2** | **X3** | **X4** | **X5** | **X6** | **X7** | **X8** | **X9** | **X10** | **TOTAL** |
| 1 | 5 | 5 | 4 | 4 | 4 | 5 | 4 | 3 | 1 | 3 | 38 |
| 2 | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 32 |
| 3 | 5 | 5 | 4 | 3 | 4 | 5 | 4 | 3 | 2 | 3 | 38 |
| 4 | 4 | 4 | 4 | 2 | 3 | 4 | 3 | 3 | 3 | 3 | 33 |
| 5 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 2 | 2 | 33 |
| 6 | 4 | 3 | 3 | 3 | 3 | 2 | 2 | 2 | 4 | 4 | 30 |
| 7 | 4 | 4 | 4 | 3 | 4 | 4 | 3 | 2 | 3 | 3 | 34 |
| 8 | 4 | 1 | 3 | 2 | 2 | 2 | 2 | 3 | 2 | 2 | 23 |
| 9 | 4 | 2 | 3 | 3 | 3 | 5 | 5 | 4 | 4 | 4 | 37 |
| 10 | 4 | 1 | 2 | 2 | 2 | 2 | 4 | 3 | 1 | 1 | 22 |
| 11 | 4 | 2 | 3 | 3 | 3 | 5 | 5 | 4 | 4 | 4 | 37 |
| 12 | 4 | 4 | 2 | 2 | 2 | 3 | 3 | 3 | 3 | 2 | 28 |
| 13 | 4 | 4 | 2 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 37 |
| 14 | 4 | 3 | 2 | 2 | 2 | 3 | 3 | 4 | 4 | 4 | 31 |
| 15 | 5 | 4 | 4 | 2 | 3 | 3 | 4 | 4 | 3 | 4 | 36 |
| 16 | 4 | 2 | 2 | 2 | 2 | 3 | 3 | 3 | 2 | 2 | 25 |
| 17 | 5 | 5 | 4 | 2 | 3 | 3 | 3 | 4 | 4 | 4 | 37 |
| 18 | 4 | 2 | 2 | 2 | 2 | 3 | 2 | 3 | 2 | 2 | 24 |
| 19 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 1 | 4 | 4 | 34 |
| 20 | 4 | 2 | 4 | 2 | 2 | 3 | 3 | 1 | 1 | 3 | 25 |
| 21 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 38 |
| 22 | 4 | 4 | 3 | 3 | 2 | 4 | 3 | 4 | 2 | 1 | 30 |
| 23 | 5 | 2 | 5 | 5 | 3 | 4 | 3 | 3 | 5 | 4 | 39 |
| 24 | 3 | 4 | 3 | 2 | 2 | 2 | 4 | 4 | 5 | 4 | 33 |
| 25 | 1 | 4 | 5 | 2 | 3 | 2 | 3 | 2 | 3 | 3 | 28 |
| 26 | 4 | 2 | 3 | 2 | 2 | 4 | 2 | 2 | 2 | 4 | 27 |
| 27 | 4 | 4 | 4 | 2 | 2 | 2 | 2 | 2 | 3 | 3 | 28 |
| 28 | 4 | 2 | 2 | 2 | 2 | 2 | 4 | 2 | 4 | 2 | 26 |
| 29 | 1 | 3 | 3 | 4 | 2 | 2 | 3 | 4 | 2 | 4 | 28 |
| 30 | 3 | 4 | 2 | 2 | 2 | 2 | 2 | 2 | 4 | 3 | 26 |
| 31 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 34 |
| 32 | 4 | 4 | 2 | 2 | 4 | 4 | 2 | 2 | 4 | 4 | 32 |
| 33 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 1 | 3 | 27 |
| 34 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 1 | 2 | 26 |
| 35 | 1 | 1 | 4 | 3 | 3 | 5 | 3 | 2 | 1 | 4 | 27 |
| 36 | 3 | 4 | 3 | 3 | 3 | 5 | 1 | 1 | 1 | 1 | 25 |
| 37 | 2 | 2 | 3 | 4 | 5 | 3 | 4 | 2 | 3 | 1 | 29 |
| 38 | 5 | 4 | 2 | 1 | 1 | 4 | 2 | 3 | 2 | 3 | 27 |
| 39 | 1 | 5 | 4 | 3 | 3 | 4 | 2 | 3 | 3 | 2 | 30 |
| 40 | 4 | 4 | 3 | 2 | 2 | 2 | 2 | 3 | 3 | 2 | 27 |

1. **Stres Kerja (Y)**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **NO. Resp** | **Y1** | **Y2** | **Y3** | **Y4** | **Y5** | **Y6** | **Y7** | **Y8** | **Y9** | **Y10** | **TOTAL** |
| 1 | 5 | 5 | 4 | 5 | 3 | 5 | 4 | 4 | 4 | 4 | 43 |
| 2 | 5 | 4 | 5 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 39 |
| 3 | 5 | 5 | 4 | 5 | 3 | 5 | 4 | 4 | 4 | 4 | 43 |
| 4 | 4 | 4 | 5 | 4 | 4 | 3 | 3 | 3 | 4 | 4 | 38 |
| 5 | 4 | 5 | 5 | 5 | 4 | 5 | 4 | 4 | 3 | 4 | 43 |
| 6 | 4 | 4 | 5 | 4 | 4 | 5 | 4 | 5 | 4 | 3 | 42 |
| 7 | 4 | 3 | 4 | 4 | 3 | 3 | 3 | 4 | 3 | 4 | 35 |
| 8 | 5 | 3 | 4 | 3 | 3 | 1 | 4 | 3 | 1 | 1 | 28 |
| 9 | 2 | 3 | 3 | 4 | 3 | 3 | 4 | 5 | 3 | 5 | 35 |
| 10 | 4 | 3 | 2 | 3 | 3 | 4 | 4 | 4 | 3 | 3 | 33 |
| 11 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 43 |
| 12 | 2 | 5 | 5 | 4 | 4 | 4 | 5 | 5 | 4 | 4 | 42 |
| 13 | 2 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 37 |
| 14 | 4 | 3 | 2 | 3 | 3 | 4 | 4 | 4 | 3 | 3 | 33 |
| 15 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 41 |
| 16 | 4 | 5 | 4 | 3 | 4 | 5 | 4 | 4 | 3 | 3 | 39 |
| 17 | 3 | 4 | 3 | 5 | 3 | 3 | 2 | 3 | 3 | 2 | 31 |
| 18 | 3 | 4 | 3 | 4 | 3 | 3 | 2 | 3 | 3 | 1 | 29 |
| 19 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 45 |
| 20 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 21 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 22 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 39 |
| 23 | 4 | 2 | 4 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 40 |
| 24 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 39 |
| 25 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 39 |
| 26 | 5 | 4 | 5 | 5 | 2 | 5 | 2 | 2 | 2 | 4 | 36 |
| 27 | 5 | 4 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | 4 | 47 |
| 28 | 2 | 3 | 3 | 4 | 3 | 3 | 4 | 5 | 3 | 5 | 35 |
| 29 | 4 | 5 | 5 | 5 | 4 | 4 | 5 | 4 | 3 | 3 | 42 |
| 30 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 41 |
| 31 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 32 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 1 | 5 | 38 |
| 33 | 4 | 3 | 2 | 4 | 3 | 4 | 4 | 4 | 3 | 3 | 34 |
| 34 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | 3 | 2 | 1 | 33 |
| 35 | 4 | 5 | 4 | 4 | 3 | 5 | 4 | 4 | 3 | 3 | 39 |
| 36 | 3 | 4 | 3 | 5 | 3 | 3 | 2 | 3 | 3 | 2 | 31 |
| 37 | 3 | 4 | 3 | 5 | 3 | 3 | 2 | 3 | 3 | 2 | 31 |
| 38 | 4 | 2 | 3 | 4 | 3 | 4 | 2 | 3 | 3 | 2 | 30 |
| 39 | 4 | 4 | 4 | 4 | 4 | 5 | 3 | 3 | 4 | 4 | 39 |
| 40 | 3 | 5 | 5 | 5 | 3 | 4 | 4 | 3 | 4 | 2 | 38 |

1. **Komunikasi Lintas Budaya (Z)**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **NO. Resp** | **Z1** | **Z2** | **Z3** | **Z4** | **Z5** | **Z6** | **Z7** | **Z8** | **Z9** | **Z10** | **TOTAL** |
| 1 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 4 | 4 | 36 |
| 2 | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 33 |
| 3 | 5 | 5 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 36 |
| 4 | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 2 | 3 | 32 |
| 5 | 4 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 33 |
| 6 | 3 | 3 | 4 | 3 | 3 | 4 | 3 | 3 | 3 | 3 | 32 |
| 7 | 3 | 3 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 33 |
| 8 | 3 | 3 | 2 | 2 | 3 | 2 | 3 | 3 | 3 | 2 | 26 |
| 9 | 3 | 3 | 4 | 4 | 3 | 4 | 3 | 3 | 3 | 3 | 33 |
| 10 | 3 | 3 | 2 | 2 | 3 | 2 | 3 | 3 | 3 | 2 | 26 |
| 11 | 2 | 3 | 3 | 4 | 4 | 2 | 3 | 4 | 4 | 4 | 33 |
| 12 | 2 | 3 | 3 | 4 | 3 | 2 | 3 | 4 | 4 | 4 | 32 |
| 13 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 14 | 2 | 3 | 3 | 4 | 3 | 2 | 3 | 4 | 4 | 4 | 32 |
| 15 | 3 | 3 | 3 | 4 | 3 | 2 | 3 | 4 | 4 | 4 | 33 |
| 16 | 3 | 2 | 2 | 2 | 3 | 2 | 3 | 3 | 3 | 2 | 25 |
| 17 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 4 | 4 | 5 | 40 |
| 18 | 3 | 2 | 2 | 2 | 3 | 2 | 3 | 3 | 3 | 2 | 25 |
| 19 | 4 | 3 | 3 | 2 | 3 | 2 | 3 | 4 | 4 | 4 | 32 |
| 20 | 2 | 3 | 3 | 1 | 4 | 2 | 1 | 4 | 3 | 3 | 26 |
| 21 | 3 | 4 | 3 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 36 |
| 22 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 33 |
| 23 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 40 |
| 24 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 4 | 4 | 4 | 34 |
| 25 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 30 |
| 26 | 3 | 4 | 2 | 2 | 3 | 2 | 3 | 3 | 3 | 2 | 27 |
| 27 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 2 | 28 |
| 28 | 2 | 2 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 2 | 26 |
| 29 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 33 |
| 30 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 2 | 28 |
| 31 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 4 | 4 | 3 | 34 |
| 32 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 4 | 2 | 32 |
| 33 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | 2 | 31 |
| 34 | 3 | 3 | 3 | 3 | 2 | 2 | 3 | 3 | 2 | 2 | 26 |
| 35 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 3 | 2 | 3 | 30 |
| 36 | 3 | 3 | 3 | 3 | 3 | 2 | 2 | 2 | 2 | 2 | 25 |
| 37 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 29 |
| 38 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 3 | 3 | 29 |
| 39 | 3 | 3 | 3 | 3 | 3 | 2 | 4 | 3 | 3 | 3 | 30 |
| 40 | 3 | 3 | 3 | 3 | 3 | 2 | 3 | 3 | 2 | 2 | 27 |

**Lampiran 4 DESKRIPSI KARAKTERISTIK RESPONDEN**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Statistics** | | | | | | | | |
|  | | JK | Umur | Status | Pendidikan | status\_karyawan | masa\_kerja | jabatan |
| N | Valid | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Missing | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Mean | | 1.13 | 1.95 | 1.10 | 1.55 | 1.18 | 2.13 | 2.03 |
| Median | | 1.00 | 2.00 | 1.00 | 1.00 | 1.00 | 2.00 | 2.00 |
| Std. Deviation | | .335 | .677 | .304 | .876 | .385 | .822 | .620 |
| Variance | | .112 | .459 | .092 | .767 | .148 | .676 | .384 |
| Range | | 1 | 2 | 1 | 2 | 1 | 2 | 2 |
| Minimum | | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Maximum | | 2 | 3 | 2 | 3 | 2 | 3 | 3 |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Jenis\_Kelamin** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | Laki-Laki | 35 | 87.5 | 87.5 | 87.5 |
| Perempuan | 5 | 12.5 | 12.5 | 100.0 |
| Total | 40 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Umur** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 25-35 Tahun | 10 | 25.0 | 25.0 | 25.0 |
| 36-45 Tahun | 22 | 55.0 | 55.0 | 80.0 |
| 46-55 Tahun | 8 | 20.0 | 20.0 | 100.0 |
| Total | 40 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Status\_Pernikahan** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | Menikah | 36 | 90.0 | 90.0 | 90.0 |
| Belum Menikah | 4 | 10.0 | 10.0 | 100.0 |
| Total | 40 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Pendidikan** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | Sarjana | 28 | 70.0 | 70.0 | 70.0 |
| Diploma | 2 | 5.0 | 5.0 | 75.0 |
| SMA/SMK | 10 | 25.0 | 25.0 | 100.0 |
| Total | 40 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **status\_karyawan** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | Tetap | 33 | 82.5 | 82.5 | 82.5 |
| Kontrak | 7 | 17.5 | 17.5 | 100.0 |
| Total | 40 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **masa\_kerja** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 1-3 Tahun | 11 | 27.5 | 27.5 | 27.5 |
| 3-5 Tahun | 13 | 32.5 | 32.5 | 60.0 |
| >5 Tahun | 16 | 40.0 | 40.0 | 100.0 |
| Total | 40 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **jabatan** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | Senior Manager | 7 | 17.5 | 17.5 | 17.5 |
| Manager | 25 | 62.5 | 62.5 | 80.0 |
| Assistant Manager | 8 | 20.0 | 20.0 | 100.0 |
| Total | 40 | 100.0 | 100.0 |  |

**Lampiran 5 DESKRIPSI KARAKTERISTIK VARIABEL**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **totalX** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 22 | 1 | 2.5 | 2.5 | 2.5 |
| 23 | 1 | 2.5 | 2.5 | 5.0 |
| 24 | 1 | 2.5 | 2.5 | 7.5 |
| 25 | 3 | 7.5 | 7.5 | 15.0 |
| 26 | 3 | 7.5 | 7.5 | 22.5 |
| 27 | 5 | 12.5 | 12.5 | 35.0 |
| 28 | 4 | 10.0 | 10.0 | 45.0 |
| 29 | 1 | 2.5 | 2.5 | 47.5 |
| 30 | 3 | 7.5 | 7.5 | 55.0 |
| 31 | 1 | 2.5 | 2.5 | 57.5 |
| 32 | 2 | 5.0 | 5.0 | 62.5 |
| 33 | 3 | 7.5 | 7.5 | 70.0 |
| 34 | 3 | 7.5 | 7.5 | 77.5 |
| 36 | 1 | 2.5 | 2.5 | 80.0 |
| 37 | 4 | 10.0 | 10.0 | 90.0 |
| 38 | 3 | 7.5 | 7.5 | 97.5 |
| 39 | 1 | 2.5 | 2.5 | 100.0 |
| Total | 40 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **totalY** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 28 | 1 | 2.5 | 2.5 | 2.5 |
| 29 | 1 | 2.5 | 2.5 | 5.0 |
| 30 | 1 | 2.5 | 2.5 | 7.5 |
| 31 | 3 | 7.5 | 7.5 | 15.0 |
| 33 | 3 | 7.5 | 7.5 | 22.5 |
| 34 | 1 | 2.5 | 2.5 | 25.0 |
| 35 | 3 | 7.5 | 7.5 | 32.5 |
| 36 | 1 | 2.5 | 2.5 | 35.0 |
| 37 | 1 | 2.5 | 2.5 | 37.5 |
| 38 | 3 | 7.5 | 7.5 | 45.0 |
| 39 | 7 | 17.5 | 17.5 | 62.5 |
| 40 | 4 | 10.0 | 10.0 | 72.5 |
| 41 | 2 | 5.0 | 5.0 | 77.5 |
| 42 | 3 | 7.5 | 7.5 | 85.0 |
| 43 | 4 | 10.0 | 10.0 | 95.0 |
| 45 | 1 | 2.5 | 2.5 | 97.5 |
| 47 | 1 | 2.5 | 2.5 | 100.0 |
| Total | 40 | 100.0 | 100.0 |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **totalZ** | | | | | |
|  | | Frequency | Percent | Valid Percent | Cumulative Percent |
| Valid | 25 | 3 | 7.5 | 7.5 | 7.5 |
| 26 | 5 | 12.5 | 12.5 | 20.0 |
| 27 | 2 | 5.0 | 5.0 | 25.0 |
| 28 | 2 | 5.0 | 5.0 | 30.0 |
| 29 | 2 | 5.0 | 5.0 | 35.0 |
| 30 | 3 | 7.5 | 7.5 | 42.5 |
| 31 | 1 | 2.5 | 2.5 | 45.0 |
| 32 | 6 | 15.0 | 15.0 | 60.0 |
| 33 | 8 | 20.0 | 20.0 | 80.0 |
| 34 | 2 | 5.0 | 5.0 | 85.0 |
| 36 | 3 | 7.5 | 7.5 | 92.5 |
| 40 | 3 | 7.5 | 7.5 | 100.0 |
| Total | 40 | 100.0 | 100.0 |  |

**Lampiran 6 UJI INSTRUMEN**

1. **UJI INSTRUMEN *CROSS CULTURAL BARRIER* (X)**

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | | X1 | X2 | X3 | X4 | X5 | X6 | X7 | X8 | X9 | X10 | Xtotal |
| X1 | Pearson Correlation | 1 | .125 | -.121 | -.142 | -.049 | .172 | .147 | .210 | .157 | .122 | .368\* |
| Sig. (2-tailed) |  | .443 | .455 | .381 | .763 | .288 | .365 | .194 | .333 | .452 | .019 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| X2 | Pearson Correlation | .125 | 1 | .251 | .041 | .270 | .132 | -.113 | .131 | .184 | .101 | .465\*\* |
| Sig. (2-tailed) | .443 |  | .119 | .799 | .093 | .417 | .489 | .420 | .255 | .537 | .002 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| X3 | Pearson Correlation | -.121 | .251 | 1 | .416\*\* | .358\* | .164 | .054 | -.084 | -.036 | .184 | .409\*\* |
| Sig. (2-tailed) | .455 | .119 |  | .008 | .023 | .311 | .743 | .608 | .826 | .255 | .009 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| X4 | Pearson Correlation | -.142 | .041 | .416\*\* | 1 | .620\*\* | .320\* | .286 | .086 | .008 | .071 | .493\*\* |
| Sig. (2-tailed) | .381 | .799 | .008 |  | .000 | .044 | .074 | .599 | .962 | .662 | .001 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| X5 | Pearson Correlation | -.049 | .270 | .358\* | .620\*\* | 1 | .429\*\* | .346\* | -.053 | .083 | .107 | .592\*\* |
| Sig. (2-tailed) | .763 | .093 | .023 | .000 |  | .006 | .029 | .747 | .613 | .511 | .000 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| X6 | Pearson Correlation | .172 | .132 | .164 | .320\* | .429\*\* | 1 | .232 | .044 | -.131 | .190 | .504\*\* |
| Sig. (2-tailed) | .288 | .417 | .311 | .044 | .006 |  | .151 | .787 | .421 | .241 | .001 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| X7 | Pearson Correlation | .147 | -.113 | .054 | .286 | .346\* | .232 | 1 | .417\*\* | .230 | .255 | .551\*\* |
| Sig. (2-tailed) | .365 | .489 | .743 | .074 | .029 | .151 |  | .007 | .154 | .112 | .000 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| X8 | Pearson Correlation | .210 | .131 | -.084 | .086 | -.053 | .044 | .417\*\* | 1 | .294 | .239 | .467\*\* |
| Sig. (2-tailed) | .194 | .420 | .608 | .599 | .747 | .787 | .007 |  | .065 | .137 | .002 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| X9 | Pearson Correlation | .157 | .184 | -.036 | .008 | .083 | -.131 | .230 | .294 | 1 | .490\*\* | .504\*\* |
| Sig. (2-tailed) | .333 | .255 | .826 | .962 | .613 | .421 | .154 | .065 |  | .001 | .001 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| X10 | Pearson Correlation | .122 | .101 | .184 | .071 | .107 | .190 | .255 | .239 | .490\*\* | 1 | .577\*\* |
| Sig. (2-tailed) | .452 | .537 | .255 | .662 | .511 | .241 | .112 | .137 | .001 |  | .000 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Xtotal | Pearson Correlation | .368\* | .465\*\* | .409\*\* | .493\*\* | .592\*\* | .504\*\* | .551\*\* | .467\*\* | .504\*\* | .577\*\* | 1 |
| Sig. (2-tailed) | .019 | .002 | .009 | .001 | .000 | .001 | .000 | .002 | .001 | .000 |  |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| \*. Correlation is significant at the 0.05 level (2-tailed). | | | | | | | | | | | | | |
| \*\*. Correlation is significant at the 0.01 level (2-tailed). | | | | | | | | | | | | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Case Processing Summary** | | | |
|  | | N | % |
| Cases | Valid | 40 | 100.0 |
| Excludeda | 0 | .0 |
| Total | 40 | 100.0 |
| a. Listwise deletion based on all variables in the procedure. | | | |

|  |  |
| --- | --- |
| **Reliability Statistics** | |
| Cronbach's Alpha | N of Items |
| .709 | 11 |

1. **UJI INSTRUMEN STRES KERJA (Y)**

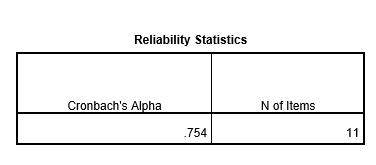
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | | Y1 | Y2 | Y3 | Y4 | Y5 | Y6 | Y7 | Y8 | Y9 | Y10 | Ytotal |
| Y1 | Pearson Correlation | 1 | .106 | .306 | .067 | .119 | .280 | .070 | -.233 | .014 | .077 | .330\* |
| Sig. (2-tailed) |  | .515 | .055 | .681 | .466 | .080 | .667 | .148 | .933 | .635 | .038 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Y2 | Pearson Correlation | .106 | 1 | .566\*\* | .447\*\* | .280 | .429\*\* | .248 | .029 | .138 | -.001 | .543\*\* |
| Sig. (2-tailed) | .515 |  | .000 | .004 | .080 | .006 | .124 | .861 | .395 | .993 | .000 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Y3 | Pearson Correlation | .306 | .566\*\* | 1 | .370\* | .483\*\* | .280 | .285 | .017 | .272 | .249 | .667\*\* |
| Sig. (2-tailed) | .055 | .000 |  | .019 | .002 | .080 | .075 | .915 | .090 | .122 | .000 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Y4 | Pearson Correlation | .067 | .447\*\* | .370\* | 1 | .003 | .233 | -.141 | -.133 | .294 | .100 | .370\* |
| Sig. (2-tailed) | .681 | .004 | .019 |  | .983 | .147 | .384 | .415 | .065 | .541 | .019 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Y5 | Pearson Correlation | .119 | .280 | .483\*\* | .003 | 1 | .189 | .448\*\* | .338\* | .391\* | .324\* | .609\*\* |
| Sig. (2-tailed) | .466 | .080 | .002 | .983 |  | .242 | .004 | .033 | .013 | .041 | .000 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Y6 | Pearson Correlation | .280 | .429\*\* | .280 | .233 | .189 | 1 | .295 | .243 | .351\* | .312\* | .645\*\* |
| Sig. (2-tailed) | .080 | .006 | .080 | .147 | .242 |  | .064 | .130 | .027 | .050 | .000 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Y7 | Pearson Correlation | .070 | .248 | .285 | -.141 | .448\*\* | .295 | 1 | .770\*\* | .294 | .452\*\* | .663\*\* |
| Sig. (2-tailed) | .667 | .124 | .075 | .384 | .004 | .064 |  | .000 | .066 | .003 | .000 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Y8 | Pearson Correlation | -.233 | .029 | .017 | -.133 | .338\* | .243 | .770\*\* | 1 | .340\* | .521\*\* | .517\*\* |
| Sig. (2-tailed) | .148 | .861 | .915 | .415 | .033 | .130 | .000 |  | .032 | .001 | .001 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Y9 | Pearson Correlation | .014 | .138 | .272 | .294 | .391\* | .351\* | .294 | .340\* | 1 | .413\*\* | .629\*\* |
| Sig. (2-tailed) | .933 | .395 | .090 | .065 | .013 | .027 | .066 | .032 |  | .008 | .000 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Y10 | Pearson Correlation | .077 | -.001 | .249 | .100 | .324\* | .312\* | .452\*\* | .521\*\* | .413\*\* | 1 | .656\*\* |
| Sig. (2-tailed) | .635 | .993 | .122 | .541 | .041 | .050 | .003 | .001 | .008 |  | .000 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Ytotal | Pearson Correlation | .330\* | .543\*\* | .667\*\* | .370\* | .609\*\* | .645\*\* | .663\*\* | .517\*\* | .629\*\* | .656\*\* | 1 |
| Sig. (2-tailed) | .038 | .000 | .000 | .019 | .000 | .000 | .000 | .001 | .000 | .000 |  |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| \*. Correlation is significant at the 0.05 level (2-tailed). | | | | | | | | | | | | |
| \*\*. Correlation is significant at the 0.01 level (2-tailed). | | | | | | | | | | | | |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Case Processing Summary** | | | | | |
|  | | N | | % | |
| Cases | Valid | 40 | | 100.0 | |
| Excludeda | 0 | | .0 | |
| Total | 40 | | 100.0 | |
| a. Listwise deletion based on all variables in the procedure. | | | | | |
| Reliability Statistics | | | | | |
| Cronbach's Alpha | | | N of Items | |
| .738 | | | 11 | |

1. **UJI INSTRUMEN KOMUNIKASI LINTAS BUAYA (Z)**

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | | Z1 | Z2 | Z3 | Z4 | Z5 | Z6 | Z7 | Z8 | Z9 | Z10 | Ztotal |
| Z1 | Pearson Correlation | 1 | .603\*\* | .541\*\* | .110 | .000 | .504\*\* | .287 | -.185 | -.022 | .156 | .504\*\* |
| Sig. (2-tailed) |  | .000 | .000 | .498 | 1.000 | .001 | .072 | .254 | .892 | .335 | .001 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Z2 | Pearson Correlation | .603\*\* | 1 | .506\*\* | .365\* | .333\* | .318\* | .182 | .142 | .241 | .428\*\* | .657\*\* |
| Sig. (2-tailed) | .000 |  | .001 | .020 | .035 | .045 | .261 | .383 | .134 | .006 | .000 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Z3 | Pearson Correlation | .541\*\* | .506\*\* | 1 | .542\*\* | .196 | .722\*\* | .160 | .030 | .094 | .488\*\* | .725\*\* |
| Sig. (2-tailed) | .000 | .001 |  | .000 | .226 | .000 | .326 | .854 | .565 | .001 | .000 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Z4 | Pearson Correlation | .110 | .365\* | .542\*\* | 1 | .128 | .355\* | .354\* | .243 | .373\* | .533\*\* | .670\*\* |
| Sig. (2-tailed) | .498 | .020 | .000 |  | .432 | .025 | .025 | .132 | .018 | .000 | .000 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Z5 | Pearson Correlation | .000 | .333\* | .196 | .128 | 1 | .216 | .058 | .528\*\* | .481\*\* | .545\*\* | .510\*\* |
| Sig. (2-tailed) | #### | .035 | .226 | .432 |  | .181 | .722 | .000 | .002 | .000 | .001 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Z6 | Pearson Correlation | .504\*\* | .318\* | .722\*\* | .355\* | .216 | 1 | .373\* | .074 | .055 | .300 | .662\*\* |
| Sig. (2-tailed) | .001 | .045 | .000 | .025 | .181 |  | .018 | .651 | .735 | .060 | .000 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Z7 | Pearson Correlation | .287 | .182 | .160 | .354\* | .058 | .373\* | 1 | .331\* | .369\* | .181 | .516\*\* |
| Sig. (2-tailed) | .072 | .261 | .326 | .025 | .722 | .018 |  | .037 | .019 | .265 | .001 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Z8 | Pearson Correlation | -.185 | .142 | .030 | .243 | .528\*\* | .074 | .331\* | 1 | .775\*\* | .623\*\* | .531\*\* |
| Sig. (2-tailed) | .254 | .383 | .854 | .132 | .000 | .651 | .037 |  | .000 | .000 | .000 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Z9 | Pearson Correlation | -.022 | .241 | .094 | .373\* | .481\*\* | .055 | .369\* | .775\*\* | 1 | .686\*\* | .624\*\* |
| Sig. (2-tailed) | .892 | .134 | .565 | .018 | .002 | .735 | .019 | .000 |  | .000 | .000 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Z10 | Pearson Correlation | .156 | .428\*\* | .488\*\* | .533\*\* | .545\*\* | .300 | .181 | .623\*\* | .686\*\* | 1 | .797\*\* |
| Sig. (2-tailed) | .335 | .006 | .001 | .000 | .000 | .060 | .265 | .000 | .000 |  | .000 |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Ztotal | Pearson Correlation | .504\*\* | .657\*\* | .725\*\* | .670\*\* | .510\*\* | .662\*\* | .516\*\* | .531\*\* | .624\*\* | .797\*\* | 1 |
| Sig. (2-tailed) | .001 | .000 | .000 | .000 | .001 | .000 | .001 | .000 | .000 | .000 |  |
| N | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| \*\*. Correlation is significant at the 0.01 level (2-tailed). | | | | | | | | | | | | |
| \*. Correlation is significant at the 0.05 level (2-tailed). | | | | | | | | | | | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Case Processing Summary** | | | |
|  | | N | % |
| Cases | Valid | 40 | 100.0 |
| Excludeda | 0 | .0 |
| Total | 40 | 100.0 |
| a. Listwise deletion based on all variables in the procedure. | | | |



**Lampiran 7 *METHOD OF SUCCESIVE* (MSI)**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Succesive Interval Variabel *Cross Cultural Barrier*** | | | | | | | |  |  |  |
| **No** | **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** |
| **Resp.** |
| 1 | 4,309 | 4,642 | 3,121 | 4,667 | 4,604 | 3,825 | 4,316 | 3,051 | 1,000 | 2,691 |
| 2 | 1,903 | 3,343 | 3,121 | 3,739 | 3,604 | 2,043 | 3,305 | 3,051 | 2,602 | 2,691 |
| 3 | 4,309 | 4,642 | 3,121 | 3,739 | 4,604 | 3,825 | 4,316 | 3,051 | 1,902 | 2,691 |
| 4 | 2,930 | 3,343 | 3,121 | 2,583 | 3,604 | 2,848 | 3,305 | 3,051 | 2,602 | 2,691 |
| 5 | 2,930 | 3,343 | 3,121 | 4,667 | 4,604 | 2,043 | 3,305 | 3,051 | 1,902 | 1,935 |
| 6 | 2,930 | 2,534 | 2,107 | 3,739 | 3,604 | 1,000 | 2,237 | 2,095 | 3,451 | 3,766 |
| 7 | 2,930 | 3,343 | 3,121 | 3,739 | 4,604 | 2,848 | 3,305 | 2,095 | 2,602 | 2,691 |
| 8 | 2,930 | 1,000 | 2,107 | 2,583 | 2,463 | 1,000 | 2,237 | 3,051 | 1,902 | 1,935 |
| 9 | 2,930 | 1,971 | 2,107 | 3,739 | 3,604 | 3,825 | 5,401 | 4,159 | 3,451 | 3,766 |
| 10 | 2,930 | 1,000 | 1,000 | 2,583 | 2,463 | 1,000 | 4,316 | 3,051 | 1,000 | 1,000 |
| 11 | 2,930 | 1,971 | 2,107 | 3,739 | 3,604 | 3,825 | 5,401 | 4,159 | 3,451 | 3,766 |
| 12 | 2,930 | 3,343 | 1,000 | 2,583 | 2,463 | 2,043 | 3,305 | 3,051 | 2,602 | 1,935 |
| 13 | 2,930 | 3,343 | 1,000 | 3,739 | 4,604 | 2,848 | 4,316 | 4,159 | 3,451 | 3,766 |
| 14 | 2,930 | 2,534 | 1,000 | 2,583 | 2,463 | 2,043 | 3,305 | 4,159 | 3,451 | 3,766 |
| 15 | 4,309 | 3,343 | 3,121 | 2,583 | 3,604 | 2,043 | 4,316 | 4,159 | 2,602 | 3,766 |
| 16 | 2,930 | 1,971 | 1,000 | 2,583 | 2,463 | 2,043 | 3,305 | 3,051 | 1,902 | 1,935 |
| 17 | 4,309 | 4,642 | 3,121 | 2,583 | 3,604 | 2,043 | 3,305 | 4,159 | 3,451 | 3,766 |
| 18 | 2,930 | 1,971 | 1,000 | 2,583 | 2,463 | 2,043 | 2,237 | 3,051 | 1,902 | 1,935 |
| 19 | 2,930 | 3,343 | 2,107 | 3,739 | 3,604 | 2,848 | 4,316 | 1,000 | 3,451 | 3,766 |
| 20 | 2,930 | 1,971 | 3,121 | 2,583 | 2,463 | 2,043 | 3,305 | 1,000 | 1,000 | 2,691 |
| 21 | 2,930 | 3,343 | 2,107 | 4,667 | 4,604 | 2,848 | 4,316 | 4,159 | 2,602 | 3,766 |
| 22 | 2,930 | 3,343 | 2,107 | 3,739 | 2,463 | 2,848 | 3,305 | 4,159 | 1,902 | 1,000 |
| 23 | 4,309 | 1,971 | 4,334 | 5,676 | 3,604 | 2,848 | 3,305 | 3,051 | 4,536 | 3,766 |
| 24 | 1,903 | 3,343 | 2,107 | 2,583 | 2,463 | 1,000 | 4,316 | 4,159 | 4,536 | 3,766 |
| 25 | 1,000 | 3,343 | 4,334 | 2,583 | 3,604 | 1,000 | 3,305 | 2,095 | 2,602 | 2,691 |
| 26 | 2,930 | 1,971 | 2,107 | 2,583 | 2,463 | 2,848 | 2,237 | 2,095 | 1,902 | 3,766 |
| 27 | 2,930 | 3,343 | 3,121 | 2,583 | 2,463 | 1,000 | 2,237 | 2,095 | 2,602 | 2,691 |
| 28 | 2,930 | 1,971 | 1,000 | 2,583 | 2,463 | 1,000 | 4,316 | 2,095 | 3,451 | 1,935 |
| 29 | 1,000 | 2,534 | 2,107 | 4,667 | 2,463 | 1,000 | 3,305 | 4,159 | 1,902 | 3,766 |
| 30 | 1,903 | 3,343 | 1,000 | 2,583 | 2,463 | 1,000 | 2,237 | 2,095 | 3,451 | 2,691 |
| 31 | 2,930 | 3,343 | 3,121 | 4,667 | 3,604 | 2,043 | 3,305 | 3,051 | 2,602 | 2,691 |
| 32 | 2,930 | 3,343 | 1,000 | 2,583 | 4,604 | 2,848 | 2,237 | 2,095 | 3,451 | 3,766 |
| 33 | 1,903 | 2,534 | 2,107 | 3,739 | 3,604 | 2,043 | 3,305 | 2,095 | 1,000 | 2,691 |
| 34 | 1,903 | 2,534 | 2,107 | 3,739 | 3,604 | 2,043 | 3,305 | 2,095 | 1,000 | 1,935 |
| 35 | 1,000 | 1,000 | 3,121 | 3,739 | 3,604 | 3,825 | 3,305 | 2,095 | 1,000 | 3,766 |
| 36 | 1,903 | 3,343 | 2,107 | 3,739 | 3,604 | 3,825 | 1,000 | 1,000 | 1,000 | 1,000 |
| 37 | 1,541 | 1,971 | 2,107 | 4,667 | 5,676 | 2,043 | 4,316 | 2,095 | 2,602 | 1,000 |
| 38 | 4,309 | 3,343 | 1,000 | 1,000 | 1,000 | 2,848 | 2,237 | 3,051 | 1,902 | 2,691 |
| 39 | 1,000 | 4,642 | 3,121 | 3,739 | 3,604 | 2,848 | 2,237 | 3,051 | 2,602 | 1,935 |
| 40 | 2,930 | 3,343 | 2,107 | 2,583 | 2,463 | 1,000 | 2,237 | 3,051 | 2,602 | 1,935 |

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Succesive Interval Variabel Stres Kerja** | | | | | |  |  |  |  |  |
| **No** | **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** |
| **Resp.** |
| 1 | 4,228 | 4,396 | 2,887 | 3,862 | 2,544 | 4,671 | 2,850 | 3,584 | 3,704 | 3,228 |
| 2 | 4,228 | 3,063 | 4,159 | 2,434 | 3,980 | 2,185 | 1,750 | 2,286 | 3,704 | 3,228 |
| 3 | 4,228 | 4,396 | 2,887 | 3,862 | 2,544 | 4,671 | 2,850 | 3,584 | 3,704 | 3,228 |
| 4 | 2,825 | 3,063 | 4,159 | 2,434 | 3,980 | 2,185 | 1,750 | 2,286 | 3,704 | 3,228 |
| 5 | 2,825 | 4,396 | 4,159 | 3,862 | 3,980 | 4,671 | 2,850 | 3,584 | 2,539 | 3,228 |
| 6 | 2,825 | 3,063 | 4,159 | 2,434 | 3,980 | 4,671 | 2,850 | 4,985 | 3,704 | 2,356 |
| 7 | 2,825 | 1,938 | 2,887 | 2,434 | 2,544 | 2,185 | 1,750 | 3,584 | 2,539 | 3,228 |
| 8 | 4,228 | 1,938 | 2,887 | 1,000 | 2,544 | 1,000 | 2,850 | 2,286 | 1,000 | 1,000 |
| 9 | 1,000 | 1,938 | 1,880 | 2,434 | 2,544 | 2,185 | 2,850 | 4,985 | 2,539 | 4,442 |
| 10 | 2,825 | 1,938 | 1,000 | 1,000 | 2,544 | 3,372 | 2,850 | 3,584 | 2,539 | 2,356 |
| 11 | 2,825 | 3,063 | 2,887 | 3,862 | 3,980 | 3,372 | 2,850 | 3,584 | 4,950 | 4,442 |
| 12 | 1,000 | 4,396 | 4,159 | 2,434 | 3,980 | 3,372 | 4,442 | 4,985 | 3,704 | 3,228 |
| 13 | 1,000 | 3,063 | 2,887 | 2,434 | 3,980 | 3,372 | 2,850 | 3,584 | 3,704 | 2,356 |
| 14 | 2,825 | 1,938 | 1,000 | 1,000 | 2,544 | 3,372 | 2,850 | 3,584 | 2,539 | 2,356 |
| 15 | 2,825 | 3,063 | 2,887 | 2,434 | 3,980 | 3,372 | 2,850 | 3,584 | 3,704 | 4,442 |
| 16 | 2,825 | 4,396 | 2,887 | 1,000 | 3,980 | 4,671 | 2,850 | 3,584 | 2,539 | 2,356 |
| 17 | 1,760 | 3,063 | 1,880 | 3,862 | 2,544 | 2,185 | 1,000 | 2,286 | 2,539 | 1,780 |
| 18 | 1,760 | 3,063 | 1,880 | 2,434 | 2,544 | 2,185 | 1,000 | 2,286 | 2,539 | 1,000 |
| 19 | 4,228 | 4,396 | 4,159 | 3,862 | 5,676 | 3,372 | 2,850 | 3,584 | 3,704 | 3,228 |
| 20 | 2,825 | 3,063 | 2,887 | 2,434 | 3,980 | 3,372 | 2,850 | 3,584 | 3,704 | 3,228 |
| 21 | 2,825 | 3,063 | 2,887 | 2,434 | 3,980 | 3,372 | 2,850 | 3,584 | 3,704 | 3,228 |
| 22 | 2,825 | 3,063 | 2,887 | 2,434 | 3,980 | 3,372 | 2,850 | 3,584 | 2,539 | 3,228 |
| 23 | 2,825 | 1,000 | 2,887 | 2,434 | 3,980 | 3,372 | 2,850 | 3,584 | 4,950 | 4,442 |
| 24 | 2,825 | 3,063 | 2,887 | 2,434 | 3,980 | 3,372 | 2,850 | 3,584 | 2,539 | 3,228 |
| 25 | 2,825 | 3,063 | 2,887 | 2,434 | 2,544 | 3,372 | 2,850 | 3,584 | 3,704 | 3,228 |
| 26 | 4,228 | 3,063 | 4,159 | 3,862 | 1,000 | 4,671 | 1,000 | 1,000 | 1,615 | 3,228 |
| 27 | 4,228 | 3,063 | 4,159 | 3,862 | 3,980 | 4,671 | 4,442 | 4,985 | 4,950 | 3,228 |
| 28 | 1,000 | 1,938 | 1,880 | 2,434 | 2,544 | 2,185 | 2,850 | 4,985 | 2,539 | 4,442 |
| 29 | 2,825 | 4,396 | 4,159 | 3,862 | 3,980 | 3,372 | 4,442 | 3,584 | 2,539 | 2,356 |
| 30 | 2,825 | 3,063 | 2,887 | 3,862 | 3,980 | 3,372 | 2,850 | 3,584 | 3,704 | 3,228 |
| 31 | 2,825 | 3,063 | 2,887 | 2,434 | 3,980 | 3,372 | 2,850 | 3,584 | 3,704 | 3,228 |
| 32 | 2,825 | 3,063 | 2,887 | 2,434 | 3,980 | 3,372 | 2,850 | 3,584 | 1,000 | 4,442 |
| 33 | 2,825 | 1,938 | 1,000 | 2,434 | 2,544 | 3,372 | 2,850 | 3,584 | 2,539 | 2,356 |
| 34 | 2,825 | 3,063 | 2,887 | 2,434 | 3,980 | 3,372 | 1,750 | 2,286 | 1,615 | 1,000 |
| 35 | 2,825 | 4,396 | 2,887 | 2,434 | 2,544 | 4,671 | 2,850 | 3,584 | 2,539 | 2,356 |
| 36 | 1,760 | 3,063 | 1,880 | 3,862 | 2,544 | 2,185 | 1,000 | 2,286 | 2,539 | 1,780 |
| 37 | 1,760 | 3,063 | 1,880 | 3,862 | 2,544 | 2,185 | 1,000 | 2,286 | 2,539 | 1,780 |
| 38 | 2,825 | 1,000 | 1,880 | 2,434 | 2,544 | 3,372 | 1,000 | 2,286 | 2,539 | 1,780 |
| 39 | 2,825 | 3,063 | 2,887 | 2,434 | 3,980 | 4,671 | 1,750 | 2,286 | 3,704 | 3,228 |
| 40 | 1,760 | 4,396 | 4,159 | 3,862 | 2,544 | 3,372 | 2,850 | 2,286 | 3,704 | 1,780 |

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Succesive Interval Variabel Komunikasi Lintas Budaya** | | | | | | | | | | |
| **No** | **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** |
| **Resp.** |
| 1 | 3,699 | 4,095 | 3,754 | 4,497 | 3,126 | 2,106 | 3,138 | 2,839 | 3,662 | 3,112 |
| 2 | 3,699 | 2,661 | 3,754 | 3,167 | 3,126 | 3,093 | 3,138 | 2,839 | 2,313 | 2,141 |
| 3 | 4,985 | 5,225 | 3,754 | 4,497 | 3,126 | 2,106 | 3,138 | 2,839 | 2,313 | 2,141 |
| 4 | 3,699 | 2,661 | 3,754 | 3,167 | 3,126 | 3,093 | 3,138 | 2,839 | 1,000 | 2,141 |
| 5 | 3,699 | 2,661 | 3,754 | 3,167 | 3,126 | 3,093 | 3,138 | 2,839 | 2,313 | 2,141 |
| 6 | 2,400 | 2,661 | 3,754 | 3,167 | 3,126 | 3,093 | 3,138 | 2,839 | 2,313 | 2,141 |
| 7 | 2,400 | 2,661 | 3,754 | 4,497 | 3,126 | 3,093 | 3,138 | 2,839 | 2,313 | 2,141 |
| 8 | 2,400 | 2,661 | 1,000 | 2,009 | 3,126 | 1,000 | 3,138 | 2,839 | 2,313 | 1,000 |
| 9 | 2,400 | 2,661 | 3,754 | 4,497 | 3,126 | 3,093 | 3,138 | 2,839 | 2,313 | 2,141 |
| 10 | 2,400 | 2,661 | 1,000 | 2,009 | 3,126 | 1,000 | 3,138 | 2,839 | 2,313 | 1,000 |
| 11 | 1,000 | 2,661 | 2,367 | 4,497 | 4,892 | 1,000 | 3,138 | 4,396 | 3,662 | 3,112 |
| 12 | 1,000 | 2,661 | 2,367 | 4,497 | 3,126 | 1,000 | 3,138 | 4,396 | 3,662 | 3,112 |
| 13 | 3,699 | 4,095 | 3,754 | 4,497 | 4,892 | 3,093 | 4,811 | 4,396 | 3,662 | 3,112 |
| 14 | 1,000 | 2,661 | 2,367 | 4,497 | 3,126 | 1,000 | 3,138 | 4,396 | 3,662 | 3,112 |
| 15 | 2,400 | 2,661 | 2,367 | 4,497 | 3,126 | 1,000 | 3,138 | 4,396 | 3,662 | 3,112 |
| 16 | 2,400 | 1,000 | 1,000 | 2,009 | 3,126 | 1,000 | 3,138 | 2,839 | 2,313 | 1,000 |
| 17 | 3,699 | 4,095 | 3,754 | 3,167 | 4,892 | 3,093 | 4,811 | 4,396 | 3,662 | 4,349 |
| 18 | 2,400 | 1,000 | 1,000 | 2,009 | 3,126 | 1,000 | 3,138 | 2,839 | 2,313 | 1,000 |
| 19 | 3,699 | 2,661 | 2,367 | 2,009 | 3,126 | 1,000 | 3,138 | 4,396 | 3,662 | 3,112 |
| 20 | 1,000 | 2,661 | 2,367 | 1,000 | 4,892 | 1,000 | 1,000 | 4,396 | 2,313 | 2,141 |
| 21 | 2,400 | 4,095 | 2,367 | 4,497 | 4,892 | 2,106 | 3,138 | 4,396 | 3,662 | 3,112 |
| 22 | 3,699 | 4,095 | 3,754 | 3,167 | 3,126 | 2,106 | 3,138 | 2,839 | 2,313 | 2,141 |
| 23 | 3,699 | 4,095 | 3,754 | 4,497 | 4,892 | 3,093 | 4,811 | 4,396 | 3,662 | 3,112 |
| 24 | 2,400 | 2,661 | 2,367 | 4,497 | 3,126 | 2,106 | 3,138 | 4,396 | 3,662 | 3,112 |
| 25 | 3,699 | 2,661 | 2,367 | 3,167 | 3,126 | 2,106 | 3,138 | 2,839 | 2,313 | 1,000 |
| 26 | 2,400 | 4,095 | 1,000 | 2,009 | 3,126 | 1,000 | 3,138 | 2,839 | 2,313 | 1,000 |
| 27 | 2,400 | 2,661 | 2,367 | 3,167 | 3,126 | 1,000 | 3,138 | 2,839 | 2,313 | 1,000 |
| 28 | 1,000 | 1,000 | 2,367 | 3,167 | 3,126 | 1,000 | 3,138 | 2,839 | 2,313 | 1,000 |
| 29 | 3,699 | 4,095 | 3,754 | 3,167 | 3,126 | 2,106 | 3,138 | 2,839 | 2,313 | 2,141 |
| 30 | 2,400 | 2,661 | 2,367 | 3,167 | 3,126 | 2,106 | 3,138 | 2,839 | 1,000 | 1,000 |
| 31 | 2,400 | 2,661 | 2,367 | 3,167 | 3,126 | 3,093 | 4,811 | 4,396 | 3,662 | 2,141 |
| 32 | 2,400 | 2,661 | 2,367 | 3,167 | 3,126 | 2,106 | 4,811 | 4,396 | 3,662 | 1,000 |
| 33 | 2,400 | 2,661 | 2,367 | 3,167 | 3,126 | 2,106 | 4,811 | 4,396 | 2,313 | 1,000 |
| 34 | 2,400 | 2,661 | 2,367 | 3,167 | 1,000 | 1,000 | 3,138 | 2,839 | 1,000 | 1,000 |
| 35 | 2,400 | 2,661 | 2,367 | 3,167 | 3,126 | 3,093 | 3,138 | 2,839 | 1,000 | 2,141 |
| 36 | 2,400 | 2,661 | 2,367 | 3,167 | 3,126 | 1,000 | 1,550 | 1,000 | 1,000 | 1,000 |
| 37 | 2,400 | 2,661 | 2,367 | 3,167 | 3,126 | 2,106 | 3,138 | 2,839 | 2,313 | 1,000 |
| 38 | 2,400 | 2,661 | 2,367 | 3,167 | 3,126 | 1,000 | 3,138 | 2,839 | 2,313 | 2,141 |
| 39 | 2,400 | 2,661 | 2,367 | 3,167 | 3,126 | 1,000 | 4,811 | 2,839 | 2,313 | 2,141 |
| 40 | 2,400 | 2,661 | 2,367 | 3,167 | 3,126 | 1,000 | 3,138 | 2,839 | 1,000 | 1,000 |

**Lampiran 8 UJI ASUMSI KLASIK**

A picture containing text, line, diagram, plot

Description automatically generated

A picture containing text, screenshot, diagram

Description automatically generated

|  |  |  |
| --- | --- | --- |
| **One-Sample Kolmogorov-Smirnov Test** | | |
|  | | Unstandardized Residual |
| N | | 40 |
| Normal Parametersa,b | Mean | .0000000 |
| Std. Deviation | 4.22300091 |
| Most Extreme Differences | Absolute | .080 |
| Positive | .075 |
| Negative | -.080 |
| Test Statistic | | .080 |
| Asymp. Sig. (2-tailed) | | .200c,d |
| a. Test distribution is Normal. | | |
| b. Calculated from data. | | |
| c. Lilliefors Significance Correction. | | |
| d. This is a lower bound of the true significance. | | |

**Lampiran 9 UJI REGRESI**

**PERSAMAAN 1**

A picture containing text, diagram, parallel, number

Description automatically generated

**PERSAMAAN 2**

A picture containing text, diagram, font, number

Description automatically generated

**PERSAMAAN 3**

A picture containing text, font, screenshot, diagram

Description automatically generated

A picture containing text, screenshot, font, number

Description automatically generated

**PERSAMAAN 4**

A picture containing text, diagram, font, parallel

Description automatically generated

A picture containing text, screenshot, font, number

Description automatically generated

**Lampiran 10 UJI SOBEL**

A screenshot of a graph

Description automatically generated with low confidence